



NATIONAL OPEN UNIVERSITY OF NIGERIA
91, CADASTRAL ZONE, NNAMDI AZIKIWE EXPRESS WAY, JABI-ABUJA
FACULTY OF MANAGEMENT SCIENCES
NOVEMBER 2018 EXAMINATION

COURSE CODE: BUS801

COURSE TITLE: PRODUCTION AND OPERATIONS MANAGEMENT

CREDIT UNIT: 2

INSTRUCTIONS:

1. Indicate your Matriculation Number clearly
2. Attempt Question 1 and any other two (2) questions
3. Question 1 is compulsory and carries 30 marks while the other 2 questions carry 20marks each
4. Present all your points in coherent and orderly manner

TIME ALLOWED: 2 Hours

1a) Analyze the concept of Preventive Maintenance (PM) and Breakdown Maintenance (BM)

10Marks

1b) Highlight the general areas in maintenance that commonly use computer assistance. 10Marks

1c) Discuss National and International Quality Standards

10marks

2a) Explain your understanding of the historical Evolution of Production and Operations

Management

15Marks

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